

**Hywel Dda University Health Board is working with Teifi Surgery in Llandysul to ensure the continued provision of GP services in the area following the resignation of their General Medical Services contract.**

The Partners' decision to resign their contract with the Health Board follows the decision by one of the Partners to leave the practice in January 2019. This decision by the Practice was not taken lightly and follows a period of close working with the Health Board to try to support the practice. The best interest of the patients remains paramount, alongside the continued sustainability of the future of General Medical Services in Llandysul and surrounding areas.

For patients this means that care will continue to be provided by the same doctors, nurses and reception staff currently within the practice for the next few months, but the Practice and Health Board will now look to work with the community and neighbouring practices to find a longer-term future that secures this important service for the Llandysul area population. Patients registered with Teifi Surgery can be assured that services will continue to be delivered as normal for now, and patients are asked to remain registered with the practice while longer-term plans are developed.

The Health Board will be writing to the patients registered at Teifi Surgery to inform them of the situation and inviting them to feedback their views on how these services can continue to be delivered. Both the Practice and the Health Board are working closely together to ensure that patients are affected as little as possible by any changes that need to be made in the short-term or longer-term.

The Health Board's assistance at this time will ensure continued delivery of services and reassurance to local people and staff, whilst a solution is sought. The opinion of the local community and patients will be gathered prior to any decision about long term provision of the service, and the Health Board will be working closely with the Community Health Council. The Health Board appreciates the continuing support given by the community to the team at Teifi Surgery.

A public engagement drop-in event will be held on October 2018 from 2.00 pm to 6.30pm in Tysul Hall, Llandysul.

Rhian Bond, Assistant Director of Primary Care for Hywel Dda University Health Board said: "The Health Board is committed to maintaining the high standards of care that are currently provided at Teifi Surgery and would like to reassure patients that the provision of these important services will continue in this area.

"We have agreed to work together with Teifi Surgery and neighbouring practices to find the best way to secure services for the patients. We will now work with the existing team and stakeholders to develop plans for delivery of future services."

For further information your queries can be directed to the Health Board's Patient Services Department 0300 0200 159, the Locality Development Manager for South Ceredigion Carys Davison on 07773 384876, or email [Carys.Davison@wales.nhs.uk](mailto:Carys.Davison@wales.nhs.uk)

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